



**IMPORTANT UPDATE:
ILLINOIS LOTTERY SALES REPS RETURNING TO FIELD**

Lottery Sales Representatives (“LSR”) will be returning to the field beginning Monday, June 29, 2020. The LSRs will not be able to schedule an appointment to visit retail locations at this time due to the need to see all retailers as quickly and efficiently as possible. As a result, the field team may be working extended hours, and sales calls may extend to the early evenings during the week and on Saturdays.

In order for the LSR to visit a retail location, store personnel must be following all State-mandated social distancing requirements and must be wearing face coverings. If store personnel are not following social distancing guidelines, the LSR will be required to leave, and your store may not be able to have books returned prior to the reactivation of the 90-day auto settlement process.

When the LSR arrives at your retail location, please have all active books accessible to the LSR upon arrival.

The Illinois Lottery thanks for your continued support during these times.

If you have additional questions or concerns, please contact the Retailer Hotline (1-844-806-8930).